

BENTON COUNTY HUMAN SERVICES BOARD
REGULAR MEETING MINUTES
AUGUST 18, 2020

The Benton County Human Services Board met in regular session on August 18, 2020 in the Benton County Board Room in Foley, MN with Board members Ed Popp, Warren Peschl, Jake Bauerly, Spencer Buerkle and Steve Heinen present. Call to order by Chair Peschl was at 10:07 AM.

Buerkle/Popp unanimous to approve the agenda as amended—add item: approval of *Zingtree* annual subscription.

Heinen/Bauerly unanimous to approve the Consent Agenda: 1) approve the Regular Meeting Minutes of August 4, 2020 as written, and 2) approve 2020 contract renewal with *Milestones* for coordination of the Benton County Children’s Mental Health Collaborative, and authorize the Chair to sign.

Bob Cornelius, Human Services Director, explained that Human Services would like to add *Zingtree* to their phone system; *Zingtree* is a smart online platform for building diagnostic systems, processing instructions, phone scripts, troubleshooters, decision trees and other problem-solving approaches. Cornelius added that *Zingtree* provides companies with a quick, efficient and intelligent way of getting answers quickly by providing an interactive decision tree to guide users through a wide variety of customer questions. Bauerly/Popp unanimous to approve the agreement to purchase an annual subscription for *Zingtree* at an estimated cost of \$3,600.00 (potential to use CARES funding).

Chair Buerkle adjourned the meeting at 10:11 AM.

Warren Peschl, Jr., Chair
Benton County Human Services Board

ATTEST:

Montgomery Headley
Benton County Administrator